

## Vendor Performance Guarantees Report

Vendor	Measured	Fees at Risk	Q1 2025	Q2 2025	Q3 2025	Q4 2025	Q1 2026	Contractual Goal	Results
<b>BNY Mellon</b>									
NAV Report NAV's for each Fund Timely	Daily	\$1,000/day	√	√	√	√	√	No late NAVs.	Standard met
NAV Report NAV's for each Fund Accurate	Daily	\$1,000/day	√	√	√	√	√	No inaccurate NAVs.	Standard met
Monthly Valuation Monthly Values Timely	Monthly	\$1,000/month	√	√	√	√	√	No late monthly reports (by end of 2nd business day).	Standard met
Monthly Valuation Monthly Values Accurate	Monthly	\$1,000/month	√	√	√	√	√	No inaccurate monthly reports (by end of 2nd business day).	Standard met
Monthly Reconciliation Holdings, pricing, market value, net assets	Monthly	\$1,000/month	√	√	√	√	√	No late monthly files (by end of 5th business day).	Standard met
Monthly Investment Performance Reporting Timely	Monthly	\$1,000/month	√	√	√	√	√	No late performance files (by end of 6th business day).	Standard met
Monthly Investment Performance Reporting Accurate	Monthly	\$1,000/month	√	√	√	√	√	No inaccurate performance files (by end of 6th business day).	Standard met
Quarterly Rebalancing	Quarterly	\$10,000	√	√	√	√	√	100% accuracy.	Standard met
Project Management	By Project	\$10,000 / \$100/day	√	√	√	√	√	100% accuracy / Project scope within 10 business days.	Standard met
Monthly Reporting	Monthly	\$100/day	√	√	√	√	√	Within 5 business days of month end.	Standard met
<b>Vendor</b>	<b>Measured</b>	<b>Fees at Risk</b>	<b>Q1 2025</b>	<b>Q2 2025</b>	<b>Q3 2025</b>	<b>Q4 2025</b>	<b>Q1 2026</b>	<b>Contractual Goal</b>	<b>Results</b>
<b>Empower</b>									
Call Center Speed to Answer	Quarterly	\$20,000/yr.	69%	92%	89%	84%	84%	80% of calls answered within 20 sec.	Q4 2025 goal achieved
Call Abandonment	Quarterly	\$10,000/yr.	2.4%	0.6%	0.6%	0.7%	0.4%	Less than 3%.	Q4 2025 goal achieved
Statement Mailing Timeliness	Quarterly	\$10,000/qtr.	√	√	√	√	√	99% mailed within 10 business days after quarter end.	10 business days; Goal Achieved
Website Availability	Annually	\$10,000/yr.	N/A	N/A	N/A	√	N/A	Available at least 97.5% of the time on 24/7 schedule.	2025: 99.88% Goal Achieved
Participant Satisfaction Survey	Quarterly	\$10,000/yr.	95.8%	96.2%	97.1%	96.6%	97.8%	94% of members respond "YES" to survey question.	Q1 2026 goal achieved
Contribution Processing Timeliness	Annually	\$10,000/yr.	N/A	N/A	N/A	√	N/A	99% processed within 1 business day of receipt.	2025: 100% Goal Achieved
Distribution Processing Timeliness	Annually	\$20,000/yr.	N/A	N/A	N/A	√	N/A	99% processed within 2 business days.	2025: 100% Goal Achieved
GoalMaker Usage	Monthly	\$10,000/yr.	82%	82%	82%	84%	83%	80% usage by new members.	Q4 2025 goal achieved

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<b>Empower (continued)</b>									
Contribution Level	Annually	\$10,000/yr.	N/A	N/A	N/A	✓	N/A	2% increase per each contract year.	<b>161% Goal Achieved</b>
Participation Level	Annually	\$10,000/yr.	N/A	N/A	N/A	✓	N/A	1% increase per each contract year.	<b>117% Goal Achieved</b>
Communications Strategy	Quarterly	\$10,000/qtr.	✓	✓	✓	✓	✓	Annual communication plan development and quarterly updates.	<b>Standard met</b>
Revenue Report	Quarterly	\$5,000/qtr.	✓	✓	✓	✓	✓	Provided within 15 days of the end of each calendar quarter and year.	<b>Standard met</b>
Administrative Quality Standards	Ad Hoc	\$50,000	X	X	✓	✓	✓	100% compliance with performance, IT-upgrade, and protected info standards.	<b>Standard met</b>
<b>Vendor</b>	<b>Measured</b>	<b>Fees at Risk</b>	<b>Q1 2025</b>	<b>Q2 2025</b>	<b>Q3 2025</b>	<b>Q4 2025</b>	<b>Q1 2026</b>	<b>Contractual Goal</b>	<b>Results</b>
<b>Callan</b>									
Investment Policy Statement Development and Monitoring	Annually	Any material deficiencies will reduce the fee by \$5,000 for the impacted calendar quarter.	N/A	✓	N/A	N/A	N/A		<b>Standard met</b>
Plan Design Review and Recommendations	Annually		✓	N/A	N/A	N/A	N/A		<b>Standard met</b>
Investment Manager Searches and Ongoing Monitoring	Quarterly		✓	✓	✓	✓	✓		<b>Standard met</b>
Performance and Risk Reporting	Quarterly		✓	✓	✓	✓	✓		<b>Standard met</b>
Industry Research	Quarterly		✓	✓	✓	✓	✓		<b>Standard met</b>
Glidepath Review	Annually		N/A	N/A	✓	✓	N/A		<b>Standard met</b>
Stable Value Fund Review	Annually		N/A	N/A	✓	N/A	N/A		<b>Standard met</b>
Board Meeting Presentations	Quarterly		✓	✓	✓	✓	✓		<b>Standard met</b>
Recordkeeper Benchmarking Study	Annually		N/A	✓	N/A	N/A	N/A		<b>Standard met</b>
Additional services	<ul style="list-style-type: none"> <li>~ Procurement services, including recordkeeping and custody, as requested by the Plans' management;</li> <li>~ Custody Transition Consulting Service, as requested by the Plans' management;</li> <li>~ Educational opportunities offered to Plans' staff;</li> <li>~ Services outside of the Scope of Work, delivered upon written request from Plans' management.</li> </ul>								

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Vendor	Measured	Fees at Risk (\$)	Q1 2025	Q2 2025	Q3 2025	Q4 2025	Q1 2026	Contractual Goal	Results
<b>Glass Lewis</b>									
Voting System Availability	Daily	Failure to meet one or more of the performance standards during a quarter shall reduce the fees by \$1,000.00, up to a maximum of \$5,000.00 in any 12-month period.	√	√	√	√	√	99.9% availability. No scheduled maintenance from 7:00 am-7:00 pm M-F.	Standard met
Client Service Representative Responsiveness	Daily		√	√	√	√	√	VM response same day if received by 2:00 pm. Email response within 24 hours (proxy season) or 48 hours (otherwise).	Standard met
Voting Accuracy	Per ballot		√	√	√	√	√	100% voting accuracy.	Standard met
Reconciliation Reports	Monthly and Annually		√	√	√	√	√	Non-policy and missed votes; online access to authorization and instructions changes within 15 days of end of month. Voting history by June 15 for prior June 1-May 31. Monthly reconciliation of ballots received and holdings.	Standard met
Account audit	Monthly		√	√	√	√	√	Accounts and votes within 10 business days of month-end.	Standard met
Status Meeting	Quarterly		√	√	√	√	√	Hold meeting.	Standard met
Proxy Policy Review	Annually		N/A	√	N/A	N/A	N/A	Meet with DST to discuss policy and governance.	Standard met